

GOVERNMENT OF ASSAM
ADMINISTRATIVE REFORMS AND TRAINING DEPARTMENT
DISPUR: GUWAHATI-6

ORDERS BY THE GOVERNOR

NOTIFICATION

Dated Dispur, the 28th June 2016

No. AR.16/2016/26 : In the interest of public service, the Commissioner and Secretary / Senior Most Secretary (as the case may be) to the Government of Assam, Pension and Public Grievances Department is hereby notified as the State Nodal Officer (SNO) for the Centralised Public Grievances Redress and Monitoring System (CPGRAMS) of the State of Assam.

Duties and functions:

The SNO of the State's CPGRAMS will be responsible for its operation and maintenance and he will supervise and monitor the upgradation of the CPGRAMS in the State. The SNO will also sort out the grievances/complaints received in the CPGRAMS of the State and forward to the concerned departments accordingly for disposal.

This has the approval of the Chief Secretary, Assam

Sd/-
(P.K. Borthakur, IAS)
Principal Secretary to the Government of Assam
Administrative Reforms and Training Department

Dated Dispur, the 28th June 2016

Memo No. AR.16/2016/26-A

Copy forward for information to :

1. Additional Chief Secretary/Principal Secretary/ Commissioner and Secretary/ Secretary to the Government of Assam
.....Department.
2. Director of Training
Assam Administrative Staff College
Khanapara, Guwahati-22
3. S.O. to the Chief Secretary, Assam for kind information to the Chief Secretary
4. Director
National Informatic Centre, Assam
Dispur, Guwahati-6
- ✓ 5. Managing Director
AMTRON
Bamunimaidam, Guwahati-21
6. Shri/Smti.....Public Grievance Officer (PGO)
.....Department
7. P.S. to the Principal Secretary to the Government of Assam, Administrative Reforms and Training Department, Dispur, Guwahati-6.

By orders etc.

[Signature]
Deputy Secretary to the Govt. of Assam
Administrative Reforms and Training Department

[Handwritten Signature]
Shri D. Karan, AM

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28/6/2016